# Ring of Fire (incorporating Tussock Traverse) 2022 Event Refund & Transfer Policy

# **STANDARD ENTRY & TRANSPORT CANCELLATIONS**

### Contact entries@rof.co.nz before Saturday 11th September 2021.

- 90% refund of entry fees.
- Transfer of entry to another person at a cost of \$25 incl. GST per entry (includes credit card surcharge).
- Transfer of 50km bus ticket to another person at a cost of \$5.00 incl. GST per bus ticket (includes credit card surcharge).
- Cancellation of 50km bus tickets \$5.00 incl. GST per ticket withheld.
- We can send you your event ROF Gift but will not send out your event finishers medal/ring.

## Contact entries@rof.co.nz before Saturday 13th November 2021.

- 80% refund of entry fees.
- Transfer of entry to another person at a cost of \$25 incl. GST per entry (includes credit card surcharge).
- Transfer of 50km bus ticket to another person at a cost of \$5.00 incl. GST per bus ticket (includes credit card surcharge).
- Cancellation of 50km bus tickets \$5.00 incl. GST per ticket withheld.
- We can send you your event ROF Gift but will not send out your event finishers medal/ring.

## Contact entries@rof.co.nz before Saturday 1st January 2022.

- 70% refund of entry fees.
- Transfer of entry to another person at a cost of \$25 incl. GST per entry (includes credit card surcharge).
- Transfer of 50km bus ticket to another person at a cost of \$5.00 incl. GST per bus ticket (includes credit card surcharge).
- Cancellation of 50km bus tickets \$5.00 incl. GST per ticket withheld.
- We can send you your event ROF Gift but will not send out your event finishers medal/ring.

#### Contact entries@rof.co.nz before Friday 4th February 2022.

- 50% refund of entry fees.
- Transfer of entry to another person at a cost of \$25 incl. GST per entry (includes credit card surcharge).
- Transfer of 50km bus ticket to another person at a cost of \$5.00 incl. GST per bus ticket (includes credit card surcharge).
- Cancellation of 50km bus tickets \$5.00 incl. GST per ticket withheld.
- We can send you your event ROF Gift but will not send out your event finishers medal/ring.

#### Contact entries@rof.co.nz from Saturday 5th February 2022.

- No refund of entry fees.
- Transfer of entry to another person at a cost of \$35 incl. GST per entry (includes credit card surcharge).
- No transfers or refunds of 50km bus tickets.
- We can send you your event ROF Gift but will not send out your event finishers medal/ring.

## *Ring of Fire 2022* Force Majeure and Event Cancellation/Alteration Policy.

I understand and agree that because of a Force Majeure situation, or as a directive of police or local authorities, organisers of the Event (Ring of Fire) may be forced to either cancel the Event in full or forced to alter aspects of the Event without notice. Alterations may modify, delay, shorten, re-route, or stop some aspects of the planned Event, or include a virtual format.

Should a Force Majeure situation or a directive of police or local authorities impact the Event at any time, regardless of what, if any, aspects of the Event do occur on Saturday 12<sup>th</sup> March; I understand and agree that:

- there will be no Contingency/Reserve Day for the Event in 2022.

- there will be no refund of any entry fees made, and no refund of any costs incurred by an entrant in connection with entering the Event.

- there will be no entry transfers made to any future Events.

A Force Majeure situation may include "Acts of State"/government restrictions/directives which make staging the event illegal, epidemics/pandemics, communicable disease, war, riots, insurrection, acts of terrorism, protests, work stoppage, slowdowns, labour difficulty, natural disasters (floods, fires, hurricanes, tornadoes, volcanic eruptions, earthquakes, tsunamis), forecast or actual major adverse weather events (relating to cyclones/storms/wind/rough water/rainfall/hail/lightning) or other health and safety concerns which make delivering the planned Event unsafe. Outside of above, a Force Majeure situation covers any other cause beyond the organiser's reasonable control making it impossible for some or all aspects of the Event to occur as planned.

If the Event is cancelled in full for any reason other than at the direction of police or local authorities, or due to a Force Majeure situation, I understand and agree that the Event will provide a remedy to entrants that will be consistent with its obligations under the NZ Consumer Guarantees Act. If the Event is altered for any reason (alterations may modify, delay, shorten, re-route or stop some aspects of the planned Event, or include a virtual format) other than at the direction of police or local authorities, or due to a Force Majeure situation, I acknowledge and agree that in these circumstances any such alteration of the Event is a not a major failure within the meaning of the NZ Consumer Guarantees Act, and that the altered Event remains fit for purpose and provided within a reasonable timeframe.